

Where Do I Turn?

It's 9:00 a.m. and you're the shift supervisor. One of your workers calls you outside the front office where you find another staff member looking upset. This worker tells you his wife left him and he doesn't have a reason to live anymore. You can smell alcohol on his breath as you try to calm him.



As you escort the worker to your office, you remember the EAP training you recently attended. You call the toll free number on the EAP brochure and explain the situation to a counselor who is able to talk with the worker by phone right then to help assess the issues and develop a plan of action.

A short time later, you receive a call from a First Sun Consultant, following up on the situation. She offers to set up a follow-up appointment for your worker. The consultant works with you to verify your company policies and to assist you in proper documentation based on those policies. After the appointment with your worker, the consultant calls you to let you know that your worker did attend. She establishes a follow up schedule with you so you will be kept informed of your worker's attendance and she can stay informed about how the worker is doing at work.

First Sun EAP has a dedicated Risk Management Team available to assist you with these issues. You can call any time for a free confidential consultation to discuss these or any workplace issues that affect the performance of your associates toll free at **800-968-8143** or in Greater Columbia, **803-376-2668**.

For more information on this topic, please see our website at: www.firstsuneap.com.