

Discrimination Is Against the Law

First Sun EAP complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. First Sun EAP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

To communicate effectively with us, First Sun EAP provides:

Free aid and services to people with disabilities , such as:

- Written information in other formats (accessible electronic formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters

Free language interpretation support is available for those who cannot read or speak English by calling 1-800-968-8143.

If you believe that First Sun EAP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Corporate Compliance Officer. You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, please contact us:

First Sun EAP
2700 Middleburg Drive, STE 208
Columbia, SC 29204
1-800-968-8143
FAX 803-799-3772
firstsuneap@firstsuneap.com

You may also file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>